



24 Hour Appointment Cancellation Policy Acknowledgment

Mad Peaches Medical Spa has a 24 hour cancellation / rescheduling policy which has been in place since 2012, but rarely enforced. We are at a point where the past policy no longer serves the best interests of our clients and our dedicated staff.

Due to the amount of last minute cancellations, beginning on March 01, 2016 we will be charging a cancellation fee*. We are asking all clients to agree to the following Policy Change and have the signed acknowledgment filed with the paper work we collect.

Our past policy was simply not fair to our regular clients and our dedicated staff who's salaries depend on servicing appointments with a reliable schedule.

If you miss, cancel or change your appointment with less than 24 hours notice, you will be charged a tiered amount based upon the length of the appointment time scheduled.

30 minutes or less: \$25.00

31 - 60 minutes: \$50.00

Over 61 minutes: \$100.00

This policy is in place out of respect for our Mad Peaches staff and clients.

Cancellations with less than 24 hours notice are difficult to fill. By giving last minute notice or no notice at all, you prevent someone else from being able to schedule into that time slot.

If you are running behind for your appointment, we will try to get you in, however if you need to be rescheduled, you will be charged a fee. With the bad weather, leave enough time to arrive on time or a few minutes early to your appointment.

Thank you, for your understanding and cooperation. * We do understand emergencies arise and this will be given consideration on a case by case basis.

I have read and fully understand all the terms of this informed consent. I agree to the terms of this consent.

Client Name _____ Date _____

Signature _____

We strive to provide our patients with the highest quality medical services and pride ourselves on our exceptional medical team.

Thank You for Your Understanding!